



22413 Hoskins Line, Rodney,
ON N0L 2C0
www.westelgin.net
Phone: 519-785-0560

Accessible Customer Service Feedback Form

Thank you for taking time to provide feedback. We value all of our residents and visitors and strive to meet everyone's needs.

Please note the time and date of the municipal service you are commenting on:

Staff member, department or municipal location you attended:

Did we respond to your customer service needs today? Yes No

Was customer service provided to you in an accessible manner?

Yes Somewhat (please explain below) No (please explain below)

Please explain what the problem was and how we can do better.

Do you have any problems accessing our goods and services? Yes No

Please explain how the accessibility of our goods and services can be improved:

Do you have any other comments to add?

Please provide contact information if you would like staff to contact you regarding this submission:

Form can be submitted to: Genevieve Scharback via email at GScharback@westelgin.net
Please contact the Clerk with any questions about this process at: 519-785-0560. Personal information on this form is collected, used and disclosed in a confidential manner in accordance with the Municipal Freedom of Information and Protection of Privacy Act. The information will be used for the purpose of improving accessible customer service.