

**MUNICIPALITY OF WEST ELGIN**  
**MUNICIPAL PERFORMANCE MEASUREMENT PROGRAM - 2010**

<b>OPERATING COSTS:</b>	<b>2010*</b>	<b>2009*</b>	<b>2008</b>	
General government support	11.7%	8.5%	13.4%	of total municipal operating costs
Fire Services	\$ .72	\$ .73	\$ .55	per \$1,000 of assessment
Police services	\$147.80	\$147.26	\$139.41	per person
Road Services	\$2280.95	\$2781.39	\$370.85	per paved lane kilometre
Road Services	\$957.47	\$900.87	\$652.03	per unpaved lane kilometre
Road services – winter control maintenance	\$243.93	\$242.93	\$257.97	per lane kilometre
Collection of wastewater	\$2184.67	\$3108.40	\$704.27	per kilometre of main
Treatment and disposal of wastewater	\$1402.75	\$1080.64	\$1226.54	per mega litre
Collection, treatment and disposal of wastewater (integrated system)	\$1739.94	\$1560.40	\$1330.48	per mega litre
Treatment of water	\$1000.82	\$863.32	\$986.41	per mega litre
Distribution of water	\$6004.37	\$13652.54	\$224.61	per km of distribution pipe
Treatment and distribution of drinking water (integrated system)	\$1734.37	\$2870.05	\$1016.55	per mega litre
Garbage collection	\$40.77	\$48.98	\$49.07	per household
Garbage disposal	\$34.10	\$33.84	\$32.67	per household
Solid waste diversion	\$25.36	\$33.69	\$26.43	per household
Solid waste management (collection, disposal, and diversion)	\$100.24	\$116.51	\$108.16	per household
Parks and Recreation Services - Parks	\$61.99	\$61.70	\$32.22	per person
Parks and Recreation Services - Programs	\$ 2.78	\$14.68	\$ 4.64	per person
Parks and Recreation Services - Facilities	\$79.05	\$110.25	\$113.67	per person
Parks and Recreation Services – parks, recreation programs and recreation facilities	\$143.82	\$186.63	\$150.54	per person

<b>OTHER INFORMATION:</b>	<b>2010*</b>	<b>2009*</b>	<b>2008</b>	
Number of residential fire related Civilian injuries	0	0	N/A	per 1,000 persons
Number of residential fire related Civilian injuries averaged over 5 years	0	.077	N/A	per 1,000 persons
Number of residential fire related civilian fatalities	0	0	N/A	per 1,000 persons
Number of residential structural fires	3.73	5.712	N/A	per 1,000 households
Violent crime rate per 1,000 persons	9.157	7.084	7.66	violent crimes/ 1,000 persons
Property crime rate per 1,000 persons	34.72	39.824	26.64	property crimes/ 1,000 persons
Total crime rate per 1,000 persons (Criminal Code, excluding traffic)	46.166	51.886	38.497	crimes per 1,000 persons
Youth crime rate per 1000 youths	33.827	17.613	1.887	crimes per 1,000 youths
Percentage of paved lane kilometres where condition is rated as good to very good.	100%	100%	100%	of lane kilometres
Percentage of bridges and culverts where the Condition is rated as good to very good.	75%	61.1%	N/A	of bridges and culverts were rated in good to very good condition
Percentage of winter event responses that met or exceeded municipal road maintenance standards.	100%	100%	100%	of winter event responses
Number of wastewater main backups per 100 kilometres of wastewater main in a year	4.167	0	0	per 100 kilometres of main
Wastewater estimated to have by-passed treatment	.00%	.00%	.00%	
Number of breaks in water mains per 100 kilometres of water main pipe in a year	2.247	.00	.00	breaks per 100 kilometres of main
Weighted number of days when a boil water advisory issued by the Medical Officer of Health, applicable to a municipal water supply, was in effect.	0	0	0	days a year
Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a solid waste management facility, by site.	0	0	0	days

<b>OTHER INFORMATION:</b>	<b>2010*</b>	<b>2009*</b>	<b>2008</b>	
Total number of solid waste management sites owned by municipality.	1	1	1	site
Number of complaints received in a year concerning the collection of solid waste and recycled materials per 1,000 households.	1.695	0	2.040	complaints/1,000 hseholds
Percentage of residential solid waste diverted.	19.9%	13.1%	25.8%	of solid waste
Percentage of residential solid waste diverted	19.9%	13.1%	25.8%	of solid waste
Total participant hours for recreation programs per 1,000 persons	654.14	724.488	659.73	hours
Hectares of open space	69	69	69	hectares of open space
Hectares of open space per 1,000 persons	13.16	13.21	12.59	hectares/1,000 persons
Total kilometres of trails	26	26	26	kilometres of trails
Total kilometres of trails per 1,000 persons	4.96	4.978	4.744	km of trails/1,000 persons
Square metres of recreation facility space	5230	5230	5230	square metres
Square metres of recreation facility space/1,000 persons	997.71	1001.34	954.21	square metres
Percentage of new residential units located within Settlement areas	33.3%	33.3%	100%	
Percentage of land designated for agricultural purposes which was preserved during 2009.	100%	100%	100%	of agricultural land
Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during 2010.	0	0	0	hectares
Percentage of land designated for agricultural purposes which was preserved relative to base year of 2000.	100%	100%	100%	of agricultural land
Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000	0	0	0	hectares

**\*NOTE: 2009 and 2010 INLCUDE AMORTIZATION IF APPLICABLE**

Questions about MPMP results should be addressed to:  
 Joanne Groch, B.A., AMCT  
 Administrator/Treasurer  
 Municipality of West Elgin  
 Phone: 519-785-0560